**What is a master password?**

In Firefox, a master password is a single password that protects all of the passwords and credentials stored in the Firefox Password Manager and the Firefox Certificate Manager. By setting a master password that only you know, you’ll ensure that you’re the only person who can use the passwords and credentials (including your ECA certificate) stored in the browser.

**Why should I use a Master Password?**

Your ECA certificate is a digital credential that asserts your identity, like a passport or a driver’s license. The government’s ECA Certificate Policy requires you to protect your certificate with a password, to keep that password secure, and not to share the password (or your certificate) with anybody else.

**How do I set a Master Password?**

Instructions for setting the Master Password are found here:


**How do I change my Master Password?**

It only takes a minute to change your master password. [NOTE: You must know your Master Password to be able to change it! If you do not know your master password, you can consult the Mozilla support (https://support.mozilla.org) to reset your Master Password, but BE AWARE that this will delete all certificates installed in Firefox.]
Follow these steps to change your master password:

1. Click the menu button and then click Options.
2. In the left hand column, select Privacy & Security and click the button labeled “Change Master Password...”
3. A dialog box named “Change Master Password” will appear. Enter the current Master Password. Then enter and confirm the new Master Password. (Type it twice.)

Note: The password quality meter is a guideline to help you choose a password. Filling the entire bar is helpful, but not a requirement. We suggest the password contain a combination of letters, numbers, and symbols. Make it complex enough that it will be difficult for others to guess, but simple enough that you’ll be able to remember it. ORC cannot reset this for you if you forget it!

4. When you click “OK”, a box will appear indicating that the password was set. Well done! You’ve greatly increased the security of your ECA certificate!